

Terms and Conditions

Effective Date: 1 May 2025

1. Acceptance of Terms

By accessing or using the websites www.bakerswarehouse.co.za and www.beeglow.co.za (collectively referred to as “the Sites”), you agree to be bound by these Terms and Conditions. If you do not agree, please do not use our services.

2. Company Information

Legal Entity: Akamai SA

Trading As: BakersWarehouse.co.za and BeeGlow.co.za

Contact Email: info@akamaisa.co.za

Legal Address: 249 Oom Jochems Place, Erasmusrand, Pretoria, South Africa

3. Website Availability

We endeavour to make the Sites available 24 hours a day, 7 days a week. However, we do not guarantee uninterrupted access and reserve the right to suspend or restrict access temporarily or permanently for maintenance, upgrades, or other reasons.

4. External Links and Linking Policy

The Sites may contain links to other websites. We make no representations or warranties about those sites or their content, nor do we guarantee that any links will work or remain accurate.

If you wish to link to either of the Sites, you may only do so to their respective homepages, in a manner that is fair, legal, and does not damage our reputation or take advantage of it.

5. Products and Pricing

All products listed on the Sites are subject to availability for delivery within South Africa only.

Prices are listed in South African Rand (ZAR) and include VAT where applicable.

We reserve the right to update product information and pricing at any time without prior notice.

Product images may vary in colour from display to display. While every effort is made to represent products accurately, some images are provided by suppliers.

In the event of an error regarding product, price, colour, or other content, Akamai SA is not obliged to fulfil the order but will contact the client to notify them. The client may cancel the order and receive an in-store credit.

Occasionally, the Sites will offer special promotions subject to specific terms which will override general policies.

6. Orders and Cancellations

Orders placed through the Sites are considered an offer to purchase and are subject to these Terms.

A confirmation email will be sent to the client's email with the order reference number.

Acceptance and delivery will be confirmed once full payment is received.

To cancel an order, contact us before midnight on the day of purchase. Orders cancelled after that will incur a delivery fee, and a credit will be issued.

If payment is cancelled, or the method is deemed invalid, the client remains liable for the full amount including recovery costs.

Akamai SA reserves the right to cancel any sale or user account in the event of a breach.

7. Risk and Ownership

Risk in the products passes to the client or their representative upon delivery acceptance. Ownership remains with Akamai SA until full payment is received.

8. Payment

Payments are securely processed via Shopify's integrated payment systems. Accepted methods include debit/credit cards, EFT, and others as offered at checkout.

9. Intellectual Property

All content on the Sites, including text, graphics, logos, and media, belongs to Akamai SA and may not be used without written consent.

10. Limitation of Liability

To the fullest extent permitted by law, Akamai SA will not be liable for any indirect, incidental, or consequential damages arising from use of the Sites or products.

11. Governing Law

These Terms are governed by the laws of South Africa. Any disputes will be subject to the jurisdiction of the South African courts.

12. Contact

For any enquiries, contact us at:

Akamai SA

249 Oom Jochems Place

Erasmusrand, Pretoria

South Africa

Email: info@akamaisa.co.za